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Dear Healthcare Provider:

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**REMINDER: Download BlueZone software in preparation for Medicare Transition**

You will need to download the BlueZone software in preparation for the EDI Transition (Part A & Part B Providers) and the Enterprise Data Center (EDC) migration (Part A Providers).

The EDI Transition will require an FTP client to support access to the new EDI Gateway at NGS Data Center in Shelbyville, KY. Downloading the Bluezone Software now will mean

- ❑ **Continued access to OMNIPRO for FISS Users**
- ❑ **Continued e-link access for Empire Blue Cross**
- ❑ **New FTP access to Medicare for Medicare Claims Processing**

If you have already downloaded this software, then no further action is required at this time.

What you need to do:

- Visit: <http://empire.ivans.com>
- Choose Part A or Part B

Part A Providers:

- Upgrade existing software for no charge
- Fill out form (including user id)
- Download upgraded software
- Install software
- Connect to NGS

Part B Providers:

- IVANS has packaged BlueZone software for a one-stop, easy to install solution that is fully supported and more cost effective than other solutions.
  - Charge for software: \$54 license fee, \$12 per year maintenance
  - IVANS negotiated 65% off list price
  - Solution meets all current and future Medicare requirements for both EDC and EDI transitions
- Complete IVANS agreement online
- Download software
- Install software
- Connect to NGS

- Contact IVANS for support – **1-888-233-3730 (Select Option 1)**  
If you do not have Internet access, call this number to arrange for a CD to be delivered to you.
- If interested in receiving high-speed Internet access for Medicare transactions, please contact: 1-800-548-2675 ext. 3750 or e-mail: [health.services@ivans.com](mailto:health.services@ivans.com).

**Remember: All providers will be affected by these changes. Let IVANS guide you through this process to ensure your claims continue to get paid and your Medicare access will not be disrupted.**

*We'll focus on getting you connected  
so you can focus on what matters most – your patients.*  
[www.ivans.com/provider](http://www.ivans.com/provider)